

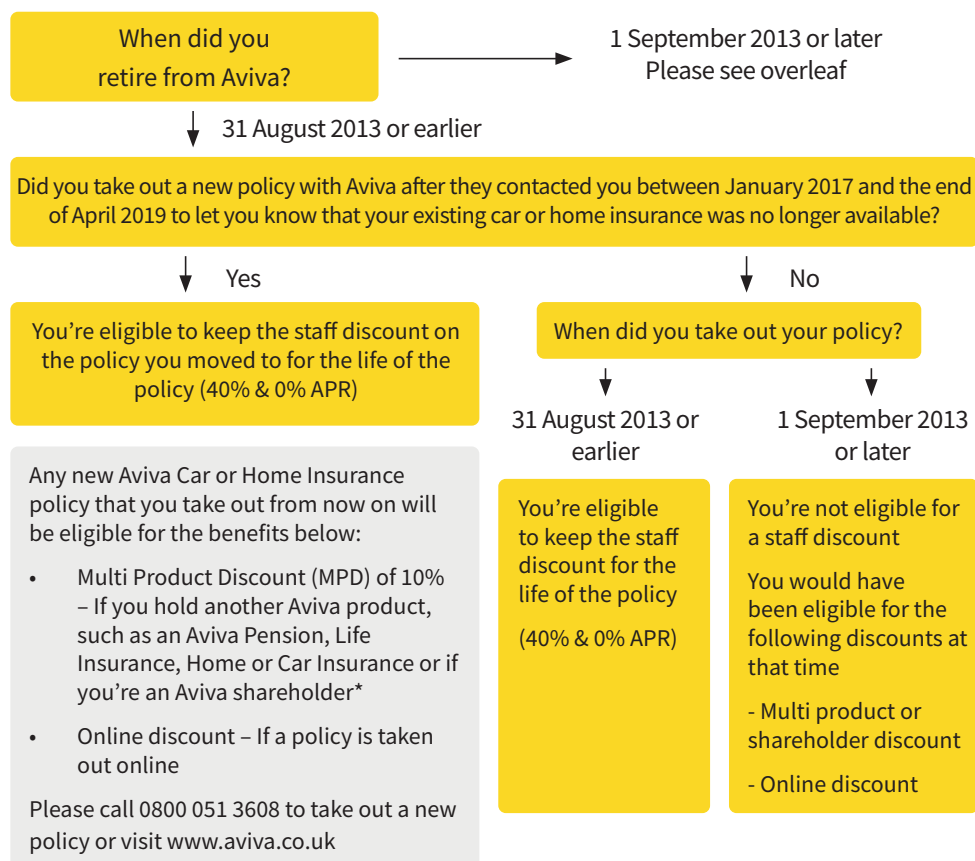
# Car and Home insurance discounting approach for retired Aviva staff



On 1 September 2013 we changed our discounting approach for retired staff. Feedback suggests that it would be helpful to clarify our current approach. This leaflet details how discounts are applied to your Car or Home Insurance policy.

**The discounts in the yellow boxes below are based on having an Aviva staff pension. Friends Provident pension holders will be eligible for the standard customer discounts in the grey box below.**

**Thank you for your business. If you have any questions, please call us on 0800 051 3608.**



\*10% discount on car insurance doesn't apply to extra protection and courtesy car, existing car and van customers aren't eligible as they receive a multi-car discount instead when they add a car to their existing policy.

10% discount on home insurance doesn't apply to Home Emergency Cover or Legal Services.  
All discounts might be removed or changed at any time without notice.

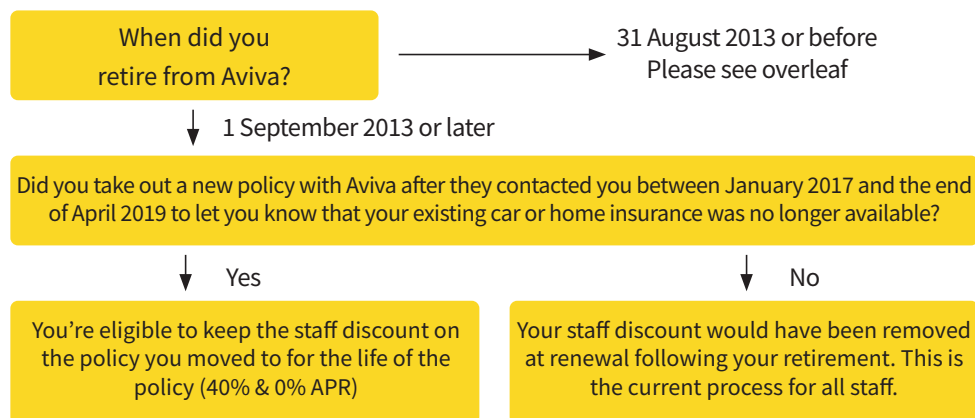
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Any new Aviva Car or Home Insurance policy that you take out from now on will be eligible for the benefits below:

- Multi Product Discount (MPD) of 10% – If you hold another Aviva product, such as an Aviva Pension, Life Insurance, Home or Car Insurance or if you're an Aviva shareholder.\*
- Online discount – If a policy is taken out online

Please call 0800 051 3608 to take out a new policy or visit [www.aviva.co.uk](http://www.aviva.co.uk)

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